



## About us

Professional Care Services provides a service that is built around the needs of individuals and their families.

Our aim is to provide opportunities for individuals to become the best version of themselves.

Respect and recognise the differences in all individuals who access our service.

We look after the needs of people who have a disability supporting them to access the community safely.

## Contact Us



0425819026



[contact@professionalcareservices.net](mailto:contact@professionalcareservices.net)



[www.professionalcareservices.net](http://www.professionalcareservices.net)



## PROFESSIONAL CARE SERVICES

PO Box 4158

Denistone East 2112

Provider number:

5644317545



# PROFESSIONAL CARE SERVICES



*Supporting you today, for a better tomorrow.*



## Rights

Professional Care Services acknowledge your rights and for a full list, please contact us directly. Here is a summary:

- Be treated with respect.
- Maintain your privacy and confidentiality of personal information.
- Be respected for your human worth, dignity, and privacy
- Have access to all information about you held by PCS and correct that information should you disagree with its content
- Receive a service that is responsive to your social, cultural, and physical and emotional needs.

## Responsibilities

- You are responsible for your decisions.
- Respect the property of Professional Care Services.
- Provide accurate information about yourself.
- Respect the rights of all workers, treating them with respect and courtesy.

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*"PCS always put the clients and their family first. The staff are friendly, and care for their participants". Emma*

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## Services:

We can assist you with the following NDIS support categories:

- Daily Personal Activities Assistance with Daily Life Tasks in a Group or Shared Living Arrangement
- Innovative Community Participation
- Participation in Community, Social, and Civic Activities



## Feedback

At Professional Care Services we welcome feedback and regard this as a primary method for identifying areas of strengths and weaknesses in our service delivery model.

All stakeholders can freely provide feedback without any recrimination.

Should you wish to provide feedback via email, send it to

[contact@professionalcareservices.net](mailto:contact@professionalcareservices.net)

Should you have a complaint and would like to send it anonymously please post it to:

Attention: Director  
PO Box 4158  
Denistone East 2112 NSW